



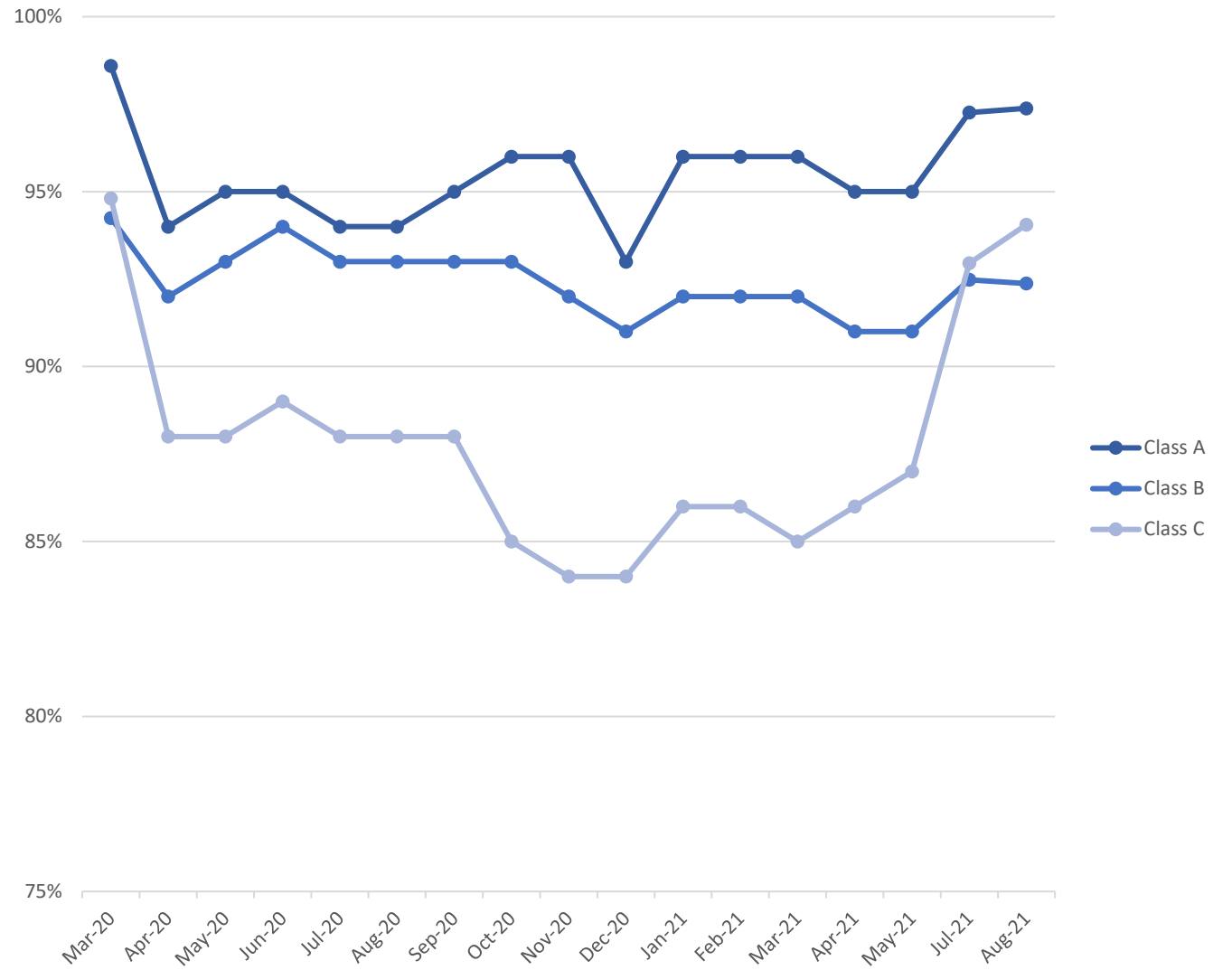
Housing Provider RentHelpMN Review

Minnesota Senate Housing Finance and Policy Committee

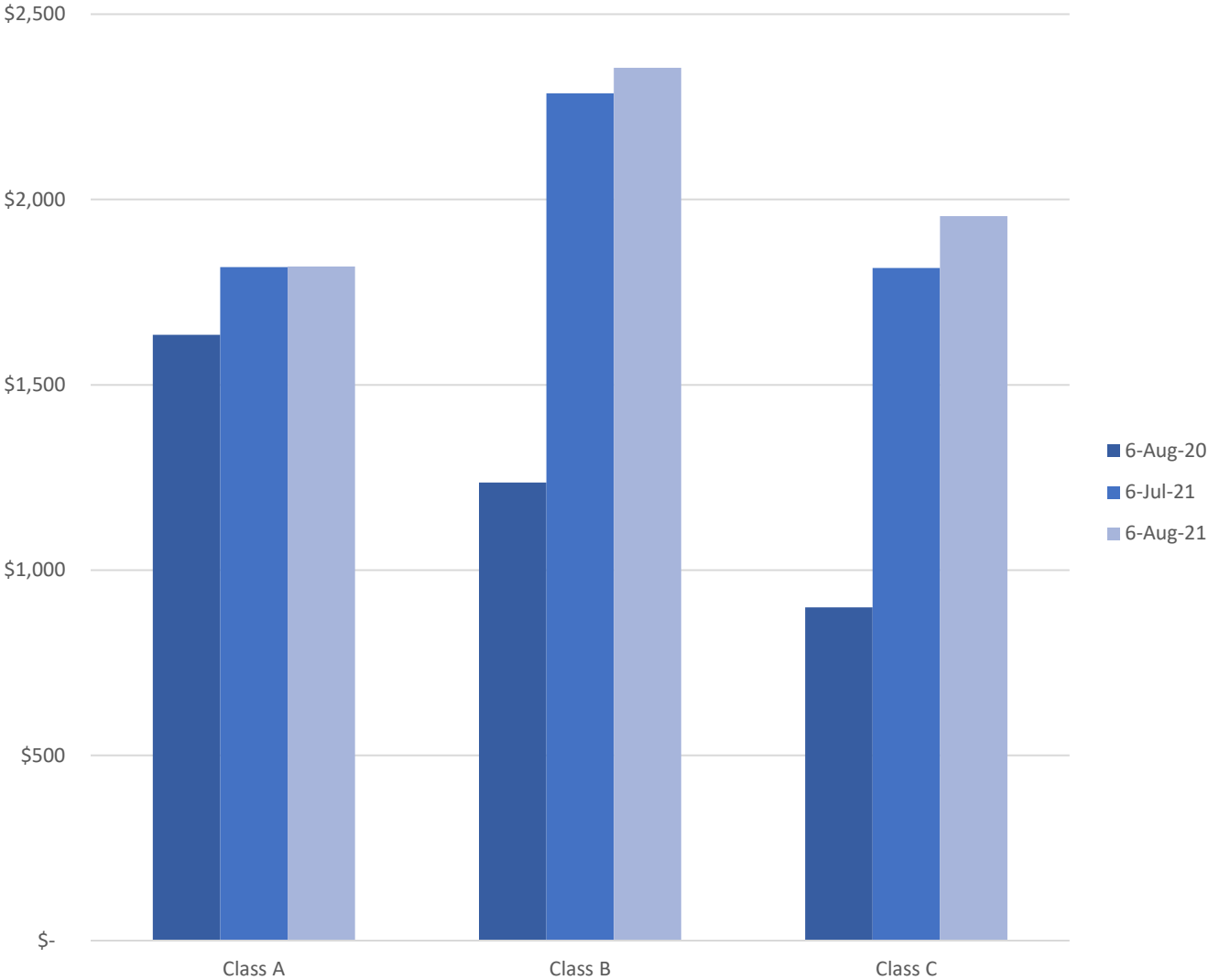
Cecil Smith


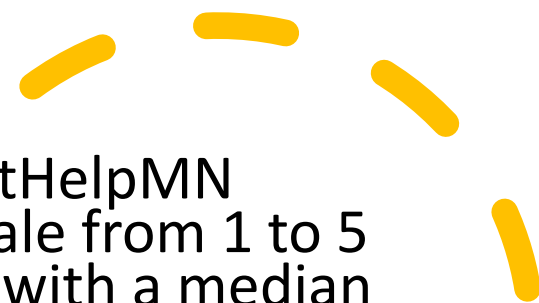
President & CEO, MHA

RENT COLLECTED ON THE 6TH



AVERAGE OUTSTANDING BALANCE





Housing Provider Survey on 5/5/2021

- When asked to rate the RentHelpMN Program experience on a scale from 1 to 5 the average rating was 2.05 with a median rating of 2.

1 = Terrible 3 = Average 5 = Great

- When asked to compare RentHelpMN to the 2020 Covid Housing Assistance Program (CHAP) on a scale from 1 to 5 respondents ranked RentHelpMN with an average rating of 2.12 with a median rating of 2.

1 = Worse 3 = About the Same 5 = Better

Housing Provider Survey on 7/29/2021

- When asked to rate their experience with RentHelpMN on a scale from 1 to 5 the average rating was 1.68 with median rating of 1.5.

1 = Terrible 3 = Average 5 = Great

- When asked to rate their experiences using Zero Balance Project on a scale from 1 to 5 with 3 being average, the averaged rating was 2.99 with a median rating of 3.

1 = Terrible 3 = Average 5 = Great

*MHA did not survey members on other COVID ERA programs.



Questions?

Cecil Smith, President and CEO,
Minnesota Multi Housing Association