

[REDACTED]
[REDACTED]
[REDACTED]
Subject: [EXTERNAL] Re: ACR Group Home Closure in 3 days: Need help in our home 13 days or 13 day extension

All,

Thank you for copying our office on this, [REDACTED]. I'd just like to note for folks that DHS in this case has failed to require the provider to comply with the explicit and mandatory licensing and client rights statutory provisions under chapter 245D. Her parents are being required to take her home for two weeks, until she is forced to accept institutionalization as her only option, giving up her waiver, in contravention of Olmstead.

This is a tragedy.

Bud

Barnett (Bud) Rosenfield
OMHDD

Sent from Bud's iPhone

From: lynn sansale [REDACTED]
Sent: Monday, March 14, 2022 6:32:18 PM
To: Harpstead, Jodi L (DHS) <[REDACTED]>
Cc: [REDACTED]

[REDACTED]
[REDACTED];
[REDACTED];
[REDACTED];
[REDACTED];
Subject: ACR Group Home Closure in 3 days: Need help in our home 13 days or 13 day extension

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Dear Commissioner Harpstead,

My family is having an emergency. We desperately need your help.

My name is [REDACTED]. My husband [REDACTED] and I are 73 years old. Our daughter [REDACTED] has been living in an ACR group home for 20 years that is closing this Thursday, March 17, 2022.

After scrambling to find [REDACTED] a new home and provider, [REDACTED] has been accepted to live in an ICF, which is an institution; but also requires that [REDACTED] gives up her Waiver. This is a huge loss, as we are not guaranteed that she will ever get it back. Moving [REDACTED] into an institution is far from ideal, but we have no other choice. **The ICF won't be ready for [REDACTED] to move in until March 30, 2022.**

During this 13-day gap, my husband and I have no choice but to bring [REDACTED] to our home, which is creating an enormous hardship on us and our daughter. [REDACTED] is in a wheelchair and on an average day requires at least

15-20 Hoyer lifts. Our house is not handicap accessible, she requires a middle of the night care, and has hard to use equipment. We are worried that we won't be able to provide the care [REDACTED] needs alone. Crestridge has been [REDACTED] home for 20 years and yet ACR Homes would not offer to care for her during this 13 day interim period until the ICF takes over. It's just my husband and me.

Please, we have tried everything. We filed an appeal and extension of ACR's termination notice but lost. We've worked with the Ombudsman's Office, who provided good information and resources, but were unable to help our situation. We have even sent emails to the Governor's office with no response. We've gone to everybody we can think of to get help, but to no avail. From our experience with this, it feels like our disability system in Minnesota is broken. We feel like [REDACTED] has no rights.

At this point, we are desperate. Please respond to my email or call me. We welcome the opportunity to problem solve with you. If only we had someone that could help us in our home for a minimum amount of hours per day. Or at the very least, someone who could do the one hour required for overnight care so that we could get a night's sleep.

Or perhaps, as an umbrella agency over ACR, could you please reach out to ACR 's founder, Jim Nelson and ask if they could bridge this short timeline? I know ACR Homes is a for profit agency, but surely, we would think, they could do this for [REDACTED].

Thank you for considering us.

With hope,

[REDACTED]

[REDACTED]