

## EXECUTIVE ORDER 93-9 DIRECTING STATE DEPARTMENTS AND AGENCIES TO STUDY THE FEASIBILITY OF IMPLEMENTING A "ONE-STOP SHOPPING" CONCEPT FOR BUSINESS REGULATION

I, ARNE H. CARLSON, GOVERNOR OF THE STATE OF MINNESOTA, by virtue of the authority vested in me by the Constitution and the applicable statutes, do hereby issue this Executive Order:

WHEREAS, it is in the interest of the citizens of the state of Minnesota, and Minnesota businesses in particular, that business efforts to achieve regulatory compliance are handled efficiently and effectively and that state regulatory requirements are understandable; and

WHEREAS, many businesses perceive that the present process of securing regulatory compliance is complicated, time consuming, costly, and unduly burdensome; and

WHEREAS, it is in the public interest that state departments and agencies assist businesses in achieving regulatory compliance as promptly and expeditiously as possible; and

WHEREAS, the concept of "one-stop shopping" has been proposed as a way of facilitating regulatory compliance by businesses; and

WHEREAS, the Department of Jobs and Training has begun investigating the need for and benefits of a uniform business identifier for Minnesota businesses;

## NOW, THEREFORE, I hereby order that:

- 1. The Commissioner of Trade and Economic Development shall investigate the feasibility of implementing true "one-stop shopping" by businesses for regulatory affairs in Minnesota, and report his findings and recommendations (including any appropriate legislative initiatives) to the Governor by January 1, 1995. All state agencies shall cooperate in the conduct of this feasibility study.
- 2. True "one-stop" shopping for regulatory affairs means a single agency or sub-agency in state government (though perhaps with more than one office location) which has the authority, personnel, expertise, procedures and systems resources to:
  - a. Assist and advise the "business public" with the substance and procedures of individual regulations and the steps to compliance;
  - b. Provide to and accept from business applicants the necessary forms and documents for regulatory compliance;
  - c. Process these forms and documents in accordance with statutes and rules; and
  - d. Directly issue licenses and permits as agent for the applicable agency.
- 3. Issues to be examined and resolved through this study include:
  - a. The relationship between the agency that provides the "one-stop shopping" service and the department or agency which has statutory authority for substantive regulation or enforcement.

- b. A determination of who should perform competency testing or assure competency in cases where that is a prerequisite to securing a license or permit (e.g., licensed professions and building trades), and who assures or evaluates the adequacy of continuing education or other competency-based criteria that are a condition of relicensure.
- c. How disputes concerning delay in issuing a license or permit, denial of a license or permit, or suspension or termination of a license or permit for disciplinary or other reasons will be handled.
- d. How the acceptance of "one-stop shopping" by regulatory and enforcement agencies will be secured and how compliance and enforcement activity will be coordinated.
- e. How to acquire a staff that has the level of expertise necessary to provide the level of assistance and advice demanded by true "one-stop shopping."
- f. How the strengths and limitations of "one-stop shopping" will be communicated to regulated parties.
- g. How matters of overlapping jurisdiction (state/federal, state/local) will be handled and how those issues will be communicated to the affected parties.
- h. How the need for legislative change will be determined and who will be responsible for preparing and monitoring initiatives to secure such change.
- i. Legal liability.
- j. Such other issues as the study group deems important and appropriate.

Pursuant to Minnesota Statutes 1992, Section 4.035, subd. 2, this Order shall be effective fifteen (15) days after publication in the <u>State Register</u> and filing with the Secretary of State and shall remain in effect until rescinded by proper authority or it expires in accordance with Minnesota Statutes 1992, Section 4.035, subd. 3.

IN TESTIMONY WHEREOF, I have set my hand this seventh day of July, 1993.

ARNE H. CARLSON

Governor

Filed According to Law:

JOAN ANDERSON GROWE

Secretary of State

STATE OF MINNESOTA
DEPARTMENT OF STATE
FILED

JUL 07 1993

Joan Anderson Grower
Secretary of State