# Office of the Legislative Auditor (OLA) Overview

January 2025





# **Nonpartisan Joint Legislative Office**

- Legislative Branch
  - Serves House and Senate
- Nonpartisan
- Independent
- "Watchdog" over public funds



State of Minnesota

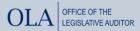




# **Legislative Audit Commission**

- 12-member oversight commission
- Bipartisan and bicameral
- Appoints legislative auditor
- Selects program evaluation topics

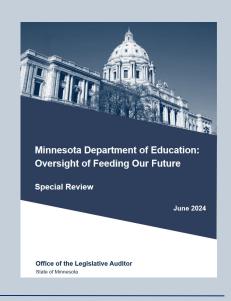




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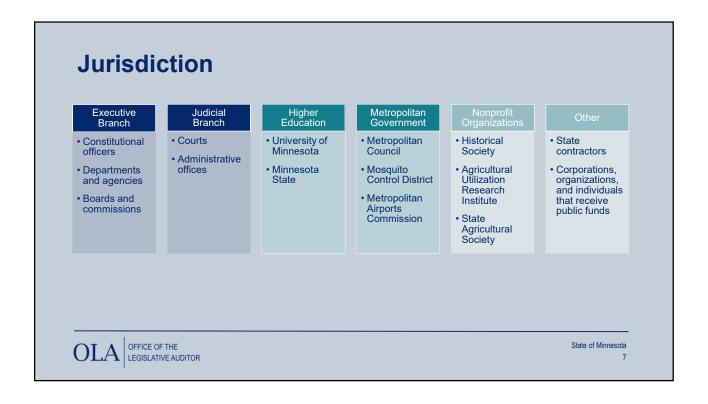
#### **Work Products**

- Financial statement audits
- Financial performance audits
- Information technology audits
- Program evaluations
- Special reviews





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# **Authority and Independence**

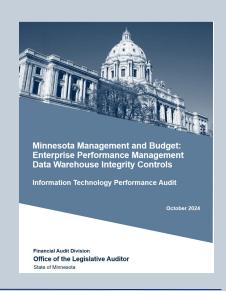
- Access to all documents or data, regardless of classification
- Authority to issue subpoenas
- · Ability to protect the identity of sources
- Work products controlled by OLA
- · Reports made public without prior legislative review



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#### **OLA Year in Review**

- Nine performance audits
- Five program evaluations
- Two special reviews
- Financial statement audits for:
  - State of Minnesota
  - MSRS, PERA, TRA





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#### **Recent Audits Under Committee's Jurisdiction**

- Minnesota State Lottery
- MMB: Enterprise Performance Management Data Warehouse **Integrity Controls**
- Office of the Secretary of State
- Oversight of State-Funded Grants to Nonprofit Organizations
- Office of the Governor and Lieutenant Governor
- Board of Cosmetology Licensing



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Performance Audit





# **Minnesota State Lottery Overview**

- Established in 1989
- · Contracts with retailers to sell lottery tickets
- Excluded from MNIT responsibility and oversight
- Net proceeds fund the State of Minnesota:
  - Environment and Natural Resources Trust Fund
  - General Fund



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## **Audit Objectives and Scope**

#### **Objectives**

Did the Minnesota State Lottery:

- · Have adequate internal controls?
- · Comply with significant legal requirements?
- Have appropriate security administration procedures and controls?
- Resolve prior audit findings?

#### Scope

• July 1, 2021-December 31, 2023



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#### **Audit Results**

- · Generally did not have adequate internal controls
  - IT focus on controls
- Generally complied with significant legal requirements
  - Identified some notable concerns



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# **Status of Prior Audit Findings (p. 9)**

Last audited by OLA in 2016 – 9 findings:

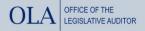
- 5 resolved
- · 3 partially resolved
- 1 not part of audit scope



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#### **IT-Related Audit Areas**

- Gaming systems
- · Physical security
- Access management
- Network security
- Vulnerability and configuration management
- Incident response and disaster recovery



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# System Access Management (pp. 37-38)

#### **Findings**

- No annual review of all access
- Inadequate separation of duties

#### Recommendations

- · Perform annual review of all systems and accounts
- Ensure separation of duties among IT staff



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# Incident Response and Disaster Recovery (pp. 42-43)

#### **Finding**

Inadequate documentation, testing, and staff training for response to a significant incident

#### Recommendations

- Improve incident response procedures
- Ensure post-incident reviews are documented and include all stakeholders
- · Perform regular testing and training on incident response and disaster recovery plans and procedures

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## **Other Audit Areas**

- Lottery retailers
- Scratch games
- Employee background checks
- Management survey

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# Retailer Background Checks (pp. 19-20)

#### **Finding**

No verification that retailers do not have disqualifying convictions

#### Recommendation

Verify that retailers have not been convicted of disqualifying crimes Disqualifying convictions within the previous 5 years

- Felony
- · Gross misdemeanor
- Fraud
- Misrepresentation
- · Gambling-related offense

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# Late Renewal of Retailer Contracts (p. 23)

#### **Finding**

Retailers with expired contracts continued selling tickets

#### Recommendations

- · Do not permit retailers with expired contracts to sell tickets
- Implement controls to ensure contracts are renewed prior to their expiration date

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# Survey of Lottery Employees (pp. 45-49) Value Employee Input Executive Leadership 52% disagree or strongly disagree Direct Supervisor 81% agree or strongly agree Appropriate Responses to Concerns Executive Leadership 78% responded no Human Resources 77% responded no Direct Supervisor 54% responded yes

